

Information sheet for “Deutschlandticket Sozial”

Information for the Unna district

The **district of Unna** has decided to offer as of 1 January 2024 a “Deutschlandticket Sozial” at a reduced rate. The price is **39 euros** and it is valid in all buses, trams and local trains throughout Germany. In addition, the “Deutschlandticket Sozial” will be available from January **also for pupils** at an even lower rate of **19 euros**. (*The SozialTicket tariff A in the Westphalian tariff is continued at a price of 20.45 euros per month.*)

Recipients of the following social benefits can purchase a ticket at a reduced price in the district of Unna:

- “Bürgergeld” benefits granted acc. to Social Security Code II by the Job Center of the district of Unna
- Welfare allowance acc. to Social Security Code XII from the social welfare offices of the towns and municipalities in the district of Unna
- Guaranteed minimum pension and complete reduction in earning capacity acc. to Social Security Code XII from the social welfare offices of the towns and municipalities in the district of Unna
- Welfare allowance according to the Federal War Victims Relief Act (BVG)
- Benefits according to the Asylum Seekers’ Benefit Act (AsylbLG) from the towns and municipalities in the district of Unna
- Youth welfare benefits (in an institution, with foster parents or relatives) from the district or the youth welfare offices of the towns in the district of Unna
- Benefits according to the Housing Subsidy Act (WoGG)

The responsible Job Center of your place of residence will check if you are entitled to the “Deutschlandticket Sozial”. If you are entitled to a “Deutschlandticket Sozial”, you will receive a certificate as proof.

The “Deutschlandticket Sozial” will be issued for the term of the certificate, however, not longer than one year. To renew it, you have to submit a new certificate of entitlement to purchase the “Deutschlandticket Sozial”.

“DEUTSCHLANDTICKET SOZIAL” – GENERAL INFORMATION

- The “Deutschlandticket” entitles you to use **all buses, trams, and trains, city railways and underground railways, as well as S-Bahn, regional trains and**

regional express trains in the 2nd class. It is not valid for long-distance trains (ICE, IC, EC) and vehicles of private operators.

- The ticket can be ordered monthly. You can purchase the ticket valid as of the following month until the 15th day of each month.
- The ticket is **non-transferable**, i.e. no other person may use the ticket.
- **The “Deutschlandticket Sozial” is a subscription that can be cancelled with a month’s notice.** It is automatically renewed for another month if not cancelled. (Subject to presentation of a valid certificate from the authorities)
- **Cancellation:** You can cancel the subscription until the 10th of a month for the following month.
- If you no longer receive social benefits, you will lose your **entitlement to the “Deutschlandticket Sozial”**. Please inform us about it immediately in writing.
- **IMPORTANT:** The “Deutschlandticket Sozial” is currently issued **only digitally**.

- **Alternative to the “Deutschlandticket Sozial”:**
 - *SozialTicket tariff A (valid only at your place of residence) for €20.45 per month*
 - *The SozialTicket tariff A is issued in the form of monthly paper tickets.*

How to order a Deutschlandticket Sozial:

First select the ticket at the bottom of this website (Deutschlandticket Sozial, Deutschlandticket Schule Sozial or Sozialticket price level A) and click on the corresponding button.

This further description refers to the Deutschlandticket Sozial and Deutschlandticket Schule Sozial:

1. Select the Deutschlandticket Sozial or the Deutschlandticket Schule Sozial.
2. If you already have a customer account in the VKU app, you must log in with your customer details (e-mail address and password).
3. If you do not yet have a customer account, you will need to register first.
4. Then log in again and start the order process by clicking on the Deutschlandticket Sozial or the Deutschlandticket Schule Sozial.
5. Then select the start date of the ticket.

6. If you are ordering the ticket for another person, you must click on "Ticket is for another person".
7. Then upload the certificate from the authorities (available in PDF, PNG and JPG formats) and enter the relevant validity dates (valid from; valid to) of the certificate and click on "Next". A school certificate must also be uploaded for the Deutschlandticket Schule Sozial.
8. If you have ticked that you are ordering the ticket for another person, the details for this passenger must now be entered.
9. In the next step you must enter your account details and then click on "Shopping basket".
10. An overview of your order will appear, which you confirm with "Finalise".

The **Deutschlandticket Sozial** will be sent to you in good time as a Wallet ticket by e-mail, which you can download into your Apple or Google Wallet app. You will receive the **Deutschlandticket Schule Sozial** as a chip card by post, which may take a few days to dispatch.

TIP: As a passenger, use the VKU app for your Deutschlandticket Sozial. You will receive your ticket there after logging in with your customer number. It will be displayed in the app under Tickets.

Ordering a Sozialticket price level A – this is how it works:

To order the Sozialticket price level A, click on the corresponding button below and fill out the form. You first fill in the details for the passenger and then the details for the customer (customer = account holder). You must upload the certificate from the authorities here. Then enter the account details. You will receive the Sozialticket price level A as a paper ticket by post. It may take a few days to dispatch by post.

Android:



IOS:

