

Information sheet for “Deutschlandticket Sozial”

Information for the Unna district

The **district of Unna** has decided to offer as of 1 January 2024 a “Deutschlandticket Sozial” at a reduced rate. The price is **39 euros** and it is valid in all buses, trams and local trains throughout Germany. In addition, the “Deutschlandticket Sozial” will be available from January **also for pupils** at an even lower rate of **19 euros**. (*The SozialTicket tariff A in the Westphalian tariff is continued at a price of 20.45 euros per month.*)

Recipients of the following social benefits can purchase a ticket at a reduced price in the district of Unna:

- “Bürgergeld” benefits granted acc. to Social Security Code II by the Job Center of the district of Unna
- Welfare allowance acc. to Social Security Code XII from the social welfare offices of the towns and municipalities in the district of Unna
- Guaranteed minimum pension and complete reduction in earning capacity acc. to Social Security Code XII from the social welfare offices of the towns and municipalities in the district of Unna
- Welfare allowance according to the Federal War Victims Relief Act (BVG)
- Benefits according to the Asylum Seekers’ Benefit Act (AsylbLG) from the towns and municipalities in the district of Unna
- Youth welfare benefits (in an institution, with foster parents or relatives) from the district or the youth welfare offices of the towns in the district of Unna
- Benefits according to the Housing Subsidy Act (WoGG)

The responsible Job Center of your place of residence will check if you are entitled to the “Deutschlandticket Sozial”. If you are entitled to a “Deutschlandticket Sozial”, you will receive a certificate as proof.

The “Deutschlandticket Sozial” will be issued for the term of the certificate, however, not longer than one year. To renew it, you have to submit a new certificate of entitlement to purchase the “Deutschlandticket Sozial”.

“DEUTSCHLANDTICKET SOZIAL” – GENERAL INFORMATION

- The “Deutschlandticket” entitles you to use **all buses, trams, and trains, city railways and underground railways, as well as S-Bahn, regional trains and regional express trains in the 2nd class**. It is not valid for long-distance trains (ICE, IC, EC) and vehicles of private operators.
- The ticket can be ordered monthly. You can purchase the ticket valid as of the following month until the 15th day of each month.
- The ticket is **non-transferable**, i.e. no other person may use the ticket.
- **The “Deutschlandticket Sozial” is a subscription that can be cancelled with a month’s notice**. It is automatically renewed for another month if not cancelled. (Subject to presentation of a valid certificate from the authorities)
- **Cancellation:** You can cancel the subscription until the 10th of a month for the following month.
- If you no longer receive social benefits, you will lose your **entitlement to the “Deutschlandticket Sozial”**. Please inform us about it immediately in writing.
- **IMPORTANT:** The “Deutschlandticket Sozial” is currently issued **only digitally**.
- **Alternative to the “Deutschlandticket Sozial”:**
 - *SozialTicket tariff A (valid only at your place of residence) for €20.45 per month*
 - *The SozialTicket tariff A is issued in the form of monthly paper tickets.*

HOW TO ORDER THE TICKET:

1. Please complete the order form here (at the website www.vku-online.de/sozialticket):
 - Enter the data for the passenger first,
 - then the data of the ordering person (orderer = account holder),
 - as well as the account details.

2. **New customers** need to upload the certificate regarding social benefits (for printed form see download) from the authorities using the button.

Existing customers: Do you already have a SozialTicket? Then you can easily switch to “Deutschlandticket Sozial”. Please enter the customer number. Your old SozialTicket will be invalid and you can destroy it.

3. After ordering, you will receive an e-mail.

- **Please be sure to confirm** the link. Otherwise the order process cannot be completed.
4. From January 2024, you will receive a Wallet ticket by e-mail that you can download into your Apple or Google Wallet app.

TIP: Use the VKU app. You will get your ticket **after registration** as an existing customer with your customer number. It will be displayed in the app.

Android:



IOS:

